

Level 3

Team Leader/Supervisor apprenticeship outline:

Oakridge's Team Leader/Supervisor apprenticeship is for people in a first line management role, with operational/project responsibilities or responsibility for managing a team to deliver a clearly defined outcome. They provide direction, instructions and guidance to ensure the achievement of set goals.

Working in the private, public or third sector and in all sizes of organisation, specific responsibilities will vary, but the knowledge, skills and behaviours needed will be the same whatever the role.

Key Responsibilities:

These include supporting, managing and developing team members, managing projects, planning and monitoring workloads and resources, delivering operational plans, resolving problems, and building relationships internally and externally.

Roles/Occupations may include:

Supervisor, Team Leader, Project Officer, Shift Supervisor, Foreperson, and Shift Manager.

Entry Requirements:

The entry requirement for this apprenticeship will be decided by each employer, but may typically be five GCSEs at Grade C or higher.

Duration:

12 – 18 months
(Including 20% off the job training)

End Point Assessment:

Learners will need to pass an End Point Assessment to successfully complete the apprenticeship.

Employer Commitment:

An employer must be prepared to provide the learner with the opportunity to carry out work which allows them to produce evidence to pass the 'end point assessment' (EPA). Employers must also meet the 20% off-the-job training requirement for all learners.